

Supporting parents, carer's, children and young people (0-25yrs) with Special Educational Needs & Disabilities (SEND)

SERVICE UPDATE

We are pleased to let you know that Amy Pease has been appointed to the permanent role of SENDIASS Service Manager after successfully undertaking the role for 6 months on a secondment.

Amy is looking forward to moving the service forward and making us more accessible to children/young people with SEND and their parents/carers.

We are looking to trial website live chats with advisers at set times, online webinars and Facebook live sessions with an adviser. Please keep an eye on our website and social media pages for further details of these.

Our new booking system is now in place and been up and running since October 2019 giving service

users the chance to book a specific time slot for a conversation with an adviser.

The feedback from those that have used the new system has been positive and people generally feel it is more convenient for them as they know when they will be called and can be prepared. We will be publishing statistics on this following our next Steering Group meeting in February.

This year will be busy for us, attending various SEND functions over the County and hosting 3 of our own free Tribunal Workshops. Details of these and how to book can be found on the back of this newsletter or by visiting our website.

inside...

SERVICE UPDATE

TRIBUNAL WORKSHOPS



CONTACT US

01603 704070

TEXT - 07860033614

email - sendpartnership.iass@norfolk.gov.uk

148 Woodside Road
Norwich
NR7 9QL



Tribunal Workshops

For parents wishing to appeal their final Education, Health and Care Plan (EHCP).

BOOK YOUR PLACE

by visiting our website - www.norfolksendpartnershiass.org.uk

calling us on 01603 704070 or

emailing - sendpartnership.iass@norfolk.gov.uk



Support for parents/carers & young people



When

28th February 2020
Norwich Professional Development Centre
9.30am - 12.30pm

28th March 2020
Sprowston Diamond Centre
9.30am - 12.30pm

23rd April 2020
Norwich Professional Development Centre
9.30am - 12.30pm

Limited Individual advice slots are available after the workshops and must be booked.

Guidance with;

- Appeal forms
- Preparing your case for appeal
- Appeal timetable
- Evidence needed
- What should be in an EHCP

These workshops coincide with phase transfer and will therefore focus on appealing EHCP content and placement rather than other appeal types.

BOOKING IS ESSENTIAL

Cost - Free
Tea & Coffee available