



Queen's Hill Primary and Nursery School

Headteacher: Mrs Penny Sheppard

Kestrel Avenue, Queen's Hills, Costessey, Norfolk, NR8 5FT

Tel: 01603 746857 Fax: 01603 594730

e-mail: head@queenshill.norfolk.sch.uk

OPERATION ENCOMPASS

Queen's Hill Primary School and Nursery is part of a jointly run operation between Norfolk County Council, Norfolk Police and our school, it is called Operation Encompass. Encompass has been set-up to help schools to provide support to children who have been present at incidents of domestic violence. We know that children can be significantly physically or emotionally harmed when they are involved in, present or witness to domestic violence.

The school will receive a confidential phone call from the Multi-Agency Safeguarding Hub before 9am on the morning after any domestic incident where a child at their school has been involved in, present or witness to domestic violence.

The school have designated Mrs Sims, Mr Cross and Mrs Sheppard as Key Adults. They have received training from Norfolk County Council to allow them to use the information that has been shared, in confidence to make sure that the right support is available for children and their families, who have been involved in or witnessed a domestic violence incident.

If you have any concerns or questions then please contact one of the above Key Adults and we will be happy to discuss this further. Further information about the project can be found on our school's website and is available from the school office on request.

Yours sincerely,

Mrs Penny Sheppard

Head Teacher

