

Customer Charter

**MORGAN
SINDALL**

CONSTRUCTION
INFRASTRUCTURE

Queen's Hill Primary School

1. Complete hall extension by week commencing 29th August to allow school to utilise this space at beginning of September term.
2. Accommodate ambassador visits throughout construction to enable progress updates to be produced and shared with the school via blogs.
3. When appropriate provide opportunities for other students to visit site to help reward good behaviour.
4. Whenever possible the construction team to have an involvement in school activities such as assemblies and curriculum days.
5. At appropriate times during the project provide open events for parents and local residents to keep them updated with progress and provide Q&A opportunities.

